



## MI Work Share: Direct Deposit Set-up Instructions

### 1. How can I update my direct deposit information with the Unemployment Agency (UIA)?

- **Direct Deposit (option 1) – You will need your social security number and banking information**

- i. **ONLINE (MiWAM) – detailed instructions on second page**

1. Go to: [www.michigan.gov/uia](http://www.michigan.gov/uia)
2. Login to your MiWAM (Employee) account
  - a. If you don't have a MiWAM account, you will need to register
3. Once you are logged in, click on **Claimant Services** tab from the home page
4. Then click on **Modify Benefit Payment Method**
  - a. Complete this section then click **Next Step** at the bottom, then click **Submit** when done.

- ii. **TELEPHONE**

1. Call 1-866-500-0017, select option 9, select 1 for English and select 2 to change your method of payment. UIA is overwhelmed with calls and emails right now. So, they may ask you to call back at another time.

- **Michigan UI Debit Card (option 2)**

- i. Automatically mailed to individuals who do not select a benefit payment option, so watch for a plain white envelope that may be misconstrued as 'junk mail'.
- ii. Activate the debit card using the instructions included with the card.

- Payments (weekly) will be applied after each certification process is completed by the state.

**NOTE:** You can change your benefit payment method any time by calling the UIA or online through MiWAM

### 2. To review your weekly benefit information, login to your MiWAM account. From your MiWAM home page, click on **Correspondence** tab then click on **UIA 1054 – WSH Plan AppNotice**. See below:



### 3. If you have had an unemployment claim previously, did you set up direct deposit information at that time?

- If so, your payment will be directly deposited to that banking institution and account.

### 4. If you did not set up direct deposit or are unsure if you did:

- Call 1-866-500-0017, select Option 2, and then select the debit card option for the payment method.
- This will ensure that you are issued a debit card and that your benefit payment will be put on the debit card instead of being deposited in an old/invalid bank account.

### 5. I have a fraudulent claim in my name, but I didn't file, does that affect my Work Share payment?

- Work Share payments, including the federal supplement (\$600), will not be paid until an identity issue with a claim has been resolved. This is necessary to prevent payment from being made to a fraudulent claim.

**Please DO NOT file a claim with the UIA because Jireh will take care of this process for you. If you file an unemployment claim, your Work Share payments may be delayed.**



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1. Go to [www.michigan.gov/uia](http://www.michigan.gov/uia)
2. Click on **FOR EMPLOYEES** under Apply for Unemployment Benefits
3. You will be asked to wait, then wait for a few more seconds until you see this screen to login to your MiWAM account (create a new account if you don't have one):

### Confirmation ✕

Welcome to MILogin, which provides you the convenience of using only one set of login credentials to access multiple state of Michigan online services.

Click LOGIN to sign into an existing account.

**LOGIN**

Click Login if you have an existing MiWAM account

**WARNING: You should only have one MILogin Account. Creating multiple accounts will prevent access and delay your payment.** If you already have a MILogin account to access the following online services: MDOS eServices (CARS), MDHHS MI Bridges, MDHHS myHealthButton, MiPage, the Unemployment Insurance Agency's Michigan Web Account Manager (MiWAM) or Pure Michigan Talent Connect (PMTTC), please use your existing user ID and password from those systems to log into the MILogin portal.

Click SIGN UP to create a new account.

**SIGN UP**

Click SIGN UP if you DO NOT have an existing MiWAM account. Read the **WARNING: message**

**After you are logged in to your MiWAM account, every user will need to complete this verification process:**

- Enter Identification: you'll need to verify your identity (social security number & date of birth) then click **Next Step**
- Review and Submit: Review this section then click **Submit**
- Authentication: Review this section and make updates if necessary. You'll also need to select an authentication type and provide a phone number and/or email address. Click **Save** when done

**Returning users after completing the verification process will see the Talent Dashboard page:**

4. Once you are logged in to MiWAM, you may see the Talent Dashboard page, click on **Access Michigan Web Account Manager (MIWAM)** under Your Claim Information.

### Job Matches

Create Your Pure Michigan Talent Connect Account

### Your Claim Information

Access Michigan Web Account Manager (MiWAM)



## MI Work Share: Direct Deposit Set-up Instructions

- From your MiWAM home page, click on **Claimant Services** tab then click on **Modify benefit Payment Method**

Work-Share Welcome, [ ] Settings ? Help Log Off

Claim: [ ]

Click [here](#) to visit your Talent Dashboard.

### Account



Closed: 01-Aug-2020

### Account Alerts

To report timely, you must report between 29-Jun-2020 and 04-Jul-2020

### I Want To

- Send Unemployment a Message
- Chat with an Agent
- Set Go Green Preference
- View All Claims
- View the MiWAM Toolkit
- View Claimant Handbook
- View 1099-G

- From your MiWAM home page, click on Claimant Services at the bottom



My Account Certification Submissions Correspondence **Claimant Services** Determination Status Fact Finding

Names and Addresses

### Services

**Modify Benefit Payment Method**

Submit Job Search Contacts

Request Restitution Waiver for Financial Hardship

- Click here to change your payment option/set-up direct deposit

- Follow the instructions to update your payment method. NOTE: You can change your benefit payment method any time by calling the UIA or online through MiWAM